

## IEO SECOND OPINION – GENERAL INFORMATION

The IEO Second Opinion is a service available for all people who would like to receive a qualified second opinion to confirm that the diagnosis and treatment plan recommended by their physician is the best option.

### IEO Second Opinion Features

- We assure you a response within **5 working days** from your request, if the clinical documentation provided is complete. If further medical reports are needed, the time to answer will start from their receipt.
- If additional consultations are needed, the answer will be given within 7 working days from your consent.
- Our physicians will work closely with you to provide tailored recommendations based on a **multidisciplinary approach**, by defining treatment plans and other options for each and every case individually.
- Although all clinical documents sent to us including **medical reports** must strictly be in **English or Italian**, we do provide a recommended list of translation companies which can take care of this for you.
- The price of the IEO Second Opinion is € 500,00. If supplementary consultations are needed, an additional amount will be charged after the patient's approval.

### Forms and attachments required

Once you have contacted us, a member of our team will give you a more detailed explanation of our service and a list of forms and documents we require to begin our process. These are all listed below.

To get an IEO Second Opinion you should fill in the following **forms**:

- Service Request Form
- Patient or Legal Representative Disclaimer
- Authorization for the communication and the medical reports delivery
- Medical History Questionnaire
- Privacy consensus form

The **attachments** required to complete your request are:

- An identity document (ID or Passport) of the Patient or Legal Representative
- Clinical documentation in English or in Italian as described in the form

If the applicant is NOT the patient:

- The identity document (ID or Passport) of the person who requests the Second Opinion on behalf of the patient
- The proof of the authority of the authorized person to act on behalf of the patient as:
  - Parent of child with parental authority (equipped with state of the family)
  - Subject operating protection, receivership or administration of support (provided with proving documentation)
  - Heir (equipped with a notary act or certificate replacing the notary act, issued by the municipality).

### Important:

- If we receive additional medical records and/or questions after the physician has concluded the IEO second opinion, a new IEO Second Opinion must be required. We recommend to forward the request as complete as possible.
- The IEO Second Opinion is not issued for legal and medical purposes
- If the Patients would die before the release of the IEO Second Opinion, the service will be interrupted. The amount paid will be reimbursed.

## CONTACTS

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